# LiteScape
# Unified Directory Services

OnCast™ Unified Directory Services provide immediate access to corporate information systems residing in directory servers, email servers, and CRM systems from a single interface on an IP phone or desktop client.

- ➤ Unified access to multiple corporate directories including: Microsoft Active Directory, LDAP and Open LDAP compliant directories, Microsoft Exchange, Salesforce.com, and SQL-based directory repositories
- ➤ Intelligent search capabilities to locate and efficiently communicate or collaborate with individuals or groups
- ➤ Access from multiple user interfaces and devices
- ➤ Centralized administrative tools to control access and customize the user experience
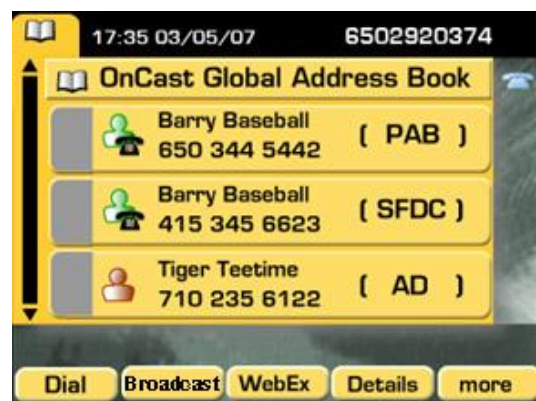


## Business Value

- Your sales and marketing teams can access all of their corporate and customer directories and details from one place, substantially reducing time spent on customer or peer lookup each day. Now your employees can quickly access all of their contacts from wherever they need to and eliminate the need to manually dial phone numbers.

- Your remote workers can securely access directories with a consistent view of data, such as employee and customer information, across a wide range of applications. Employee data can be maintained in a Human Resources (HR) database, operating system naming service, and a company-wide address book. Your remote staff can now have a unified view of all this data with the ability to effectively collaborate with peers and customers.

- Your IT administrators can enhance corporate security by restricting access of individuals or groups to certain directories. Control who can access and communicate with other contacts. Customize the user experience to provide information as rapidly as possible.

- Your organizational teams can access Outlook contacts from their IP phones, even when Outlook is shut down. Sidestep the chaos of separate informational databases and access contact information anytime from any interface.

## Features & Benefits

- Access multiple corporate directories and customer databases simultaneously from:
    - ➤ Microsoft Active Directory on-prem and AD Azure
    - ➤ LDAP and Open LDAP compliant directories
    - ➤ Microsoft Exchange (GAL and PAB)
    - ➤ Microsoft Exchange MAPI
    - ➤ Salesforce.com
    - ➤ SQL-based directory repositories
- Utilize personalized, secure directory access
- Access directories from multiple interfaces including PCs and IP phones
- Locate a contact or group easily and rapidly with customizable, predictive and smart search capabilities
- Allow access to appropriate information a person or group is entitled to with centrally controlled directory access
- Apply intelligent dialing rules to take least cost call route
- Ensure immediate access to directory updates across multiple directories from one LiteScape interface using Direct Dip functionality.

## Stop wasting time searching for contact information and access the data you need from any interface to start communicating and collaborating instantly

OnCast Directory Services enable users to simultaneously access all of their corporate directories and collaboration tools  using flexible, intelligent search capabilites from their IP phone or PC . Identify and communicate with individuals or groups wherever they are located. Dial or  conference with key contacts from your IP phone or PC, or when combined with OnCast Collaboration Services, launch a WebEx session on the fly to collaborate on timely projects.  Use OnCast's robust policy engine to allow administrators to control access to directories and implement granular policies defining what communications capabilities users can have.