

Connected Justice

Muscogee County Jail's existing video visitation solution was outdated, requiring a lot of support and maintenance from their IT staff. Corrections officers had to be on premise at both the visitor and inmate locations to initiate calls, inmate identification was often misinformed, and hard currency was exchanged each time a call was initiated.

Size: \$50,000

Industry: Corrections

Location: Muscogee County, GA

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Call Control Portal


Today, corrections officer can now access the web-portal to initiate video visitations calls on behalf of the visitor remotely. Through the portal, they are also able to schedule calls for the inmate, track outbound dial using fingerprint scanning and store all call data. Additionally, they can monitor, barge and terminate calls via LiteScape web-portal remotely.

Please choose an Originator and a Receiver:

Originator: *

Receiver: *

Message from webpage

 Call connection has been initiated successfully. Please wait for the phones to connect.



Security Efficiency Speed



Challenge

Solution

Outcome

Secure Monitoring

Customer needs to see and hear video/voice conversations remotely securely from a centralized portal.

Flexibility

LiteScape application provides flexible access to control video/voice calls remotely from anywhere on the customer's network.

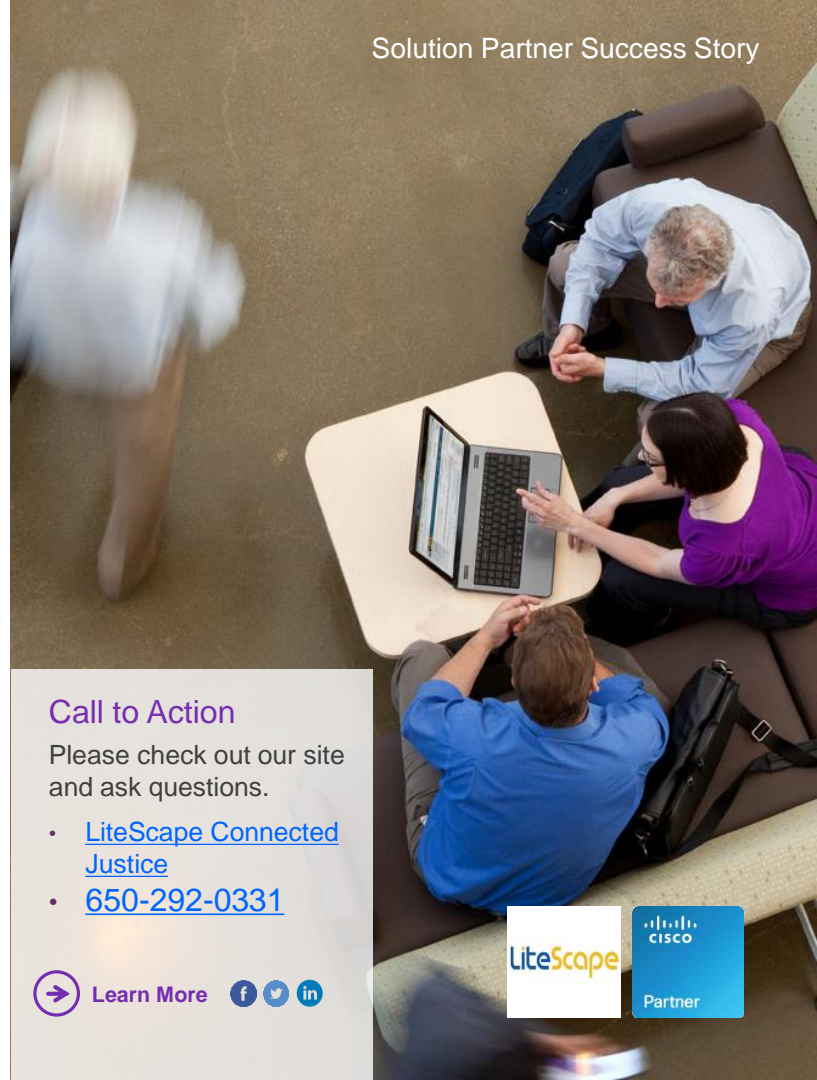
Cost Effective

Less travel is required for visitors and correctional officers which saves money for the county.

Safe Environment

No physical presence required for correctional officers to be on the visitor or inmate side during the call.

Solution Partner Success Story



Call to Action

Please check out our site and ask questions.

- [LiteScape Connected Justice](#)
- [650-292-0331](tel:650-292-0331)



Learn More

