



## OnCast Desktop

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### Configuration Steps

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LiteScape Technologies, Inc. markets enterprise software that enhances the value of IP Telephony by integrating business applications with VoIP and wireless devices. By communications-enabling telephones with interactive voice, text and image capabilities, LiteScape solutions improve business processes, employee productivity and the customer experience. The company's products include OnCast™, which enables users to perform real time, interactive communications from their desktop to IP telephones, and LS ServicePoint™, customer and employee self-service solutions for the converged enterprise. LiteScape is a certified ISV and markets its products globally through value-added distributors and resellers. Headquartered in Redwood Shores, Calif., LiteScape is a privately held corporation and is funded by top tier investors.

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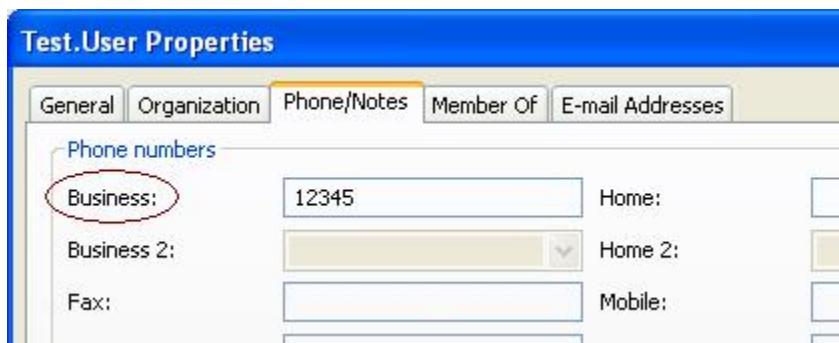
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### **Document History**

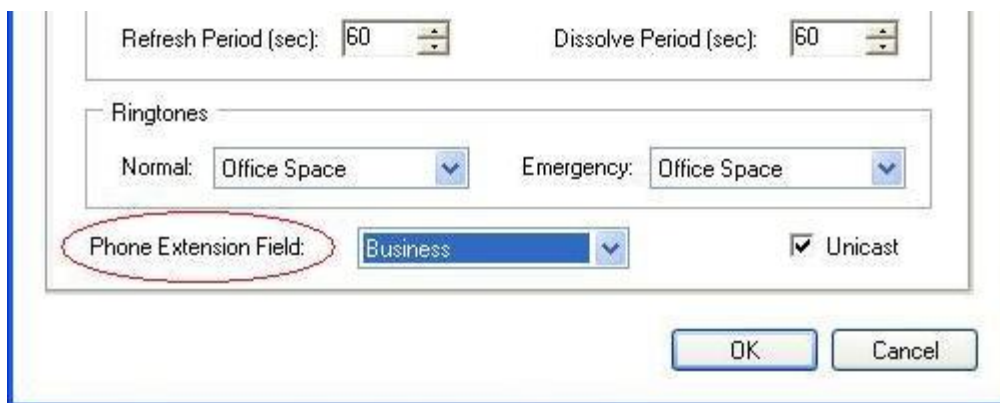
Revised: 08/2005.

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1. Provide the Call manager IP address at **Litescape > Preferences > Cisco > Call Manager SNMP IP**.
2. Provide the SNMP community name in the **Litescape > Preferences > Cisco > CallManager SNMP Community** ([Can't read information from PBX](#) article explains how to check the accepted community name).
3. Supply the user info at **Litescape > Preferences > Cisco > Call Manager User** and **Litescape > Preferences > Cisco > Call Manager Password**. (Setting this user is required for OnCast Desktop to have the ability to push broadcast to the phones).
4. Open the GAL (Global Address List) in the Outlook Client. Right click on any user (with an IP phone), and select properties. Go to **Phones/Notes** tab. The 'Telephone number' configured in the previous step should appear in one of the several available fields (Default field is Business). Note down the name of this field.



Select the same field in the drop down menu in the OnCast Desktop Client **Litescape > Preferences > Application**, in the Phone Extension Field. Restart Outlook 2003 Client.



For support questions about products from LiteScape Technologies, please contact us at:

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